

DERBY ROAD HEALTH CENTRE

Patient Participation Group Meeting “Your Voice”

Monday, 6th June 2016 at 2pm

Minutes of the Meeting

Practice Attendees: Emma Bostock (Assistant Practice Manager)
Anna Benner (Practice Assistant)

Patient Attendees: Robert Kirkwood (Acting Chairman), Patrick Randle, Margaret Gothridge, Mary Stokes, Mr Darshan and Mrs Harbhajan Nunwa, Corrine Hayes

Apologies: Stephen Hyde (Chairman), Dawn Hazle, Glynis Randle, Keith Morris, David Ward, Philip Pendleton, Ann Ceurstemont

Virtual Members: Derek Shepherd, Keith Morris, Dawn Hazle, James Brown, Chris Kerry

Agenda:

1. Introduction from Rob Kirkwood
2. DRHC Study/Research Participation – Laura Buckley & Helen Dobson, Clinical Research Network
3. Tracie Baker, Patient & Public Engagement Co-ordinator at the CCG (Clinical Commissioning Group)
4. NAPP (National Assoc for Patient Participation)– Rob Kirkwood
 - a. PPG Awareness Week –
 - b. Health Promotions through the PPG e.g. Raising awareness for raised blood pressure or cardio-vascular disease
5. Philip Pendleton – discussion re support group
6. Any Other Business

- 1) Rob Kirkwood -
 - A new member has joined the group Mary Stokes who is most welcome
 - Philip Pendleton sent his apologies, (also a new member), Philip was going to discuss help and support in developing a new local support group for patients who have suffered major trauma through surgery/illness.
- 2) DRHC Study/Research Participation – Laura Buckley & Helen Dobson from Clinical Research Network
 - Helen and Laura kindly explained to the group how the research/study here at DRHC works and more information will be made available to all patients via the DRHC website/digital signage soon.

- The National Institute for Health Research (NIHR) is funded through the Department of Health to improve the health and wealth of the nation through research.
- DRHC take part in 3 studies per year and it is purely optional whether patients take part or not. Currently the studies are:
 - a. Heart Disease
 - b. Blood Pressure
 - c. Smoking
- Helen and Laura were also hopeful that the group could help inform and reassure patients regarding this very important research.
- NIHR are promoting Dementia Research and 'OK to ask' campaigns and leaflets were given to the group. Anyone interested can register online at www.crn.nihr.ac.uk

3) Tracie Baker, Patient & Public Engagement Co-ordinator at the CCG (Clinical Commissioning Group)

- Tracie Baker kindly explained to the group her role and also asked for feedback from the groups in how the PPG and other PPGs can improve engagement.
- Tracie also left forms and information for all PPG Members. (Rob will be handing these out to members who were unable to attend this meeting).
- Tracie will feed back to the group any promotions which they are running and which the group may like to join.
- Tracie kindly agreed to attend Patrick's Swimming/Gym group to talk to members about getting involved.

4) NAPP (National Assoc for Patient Participation)– Rob Kirkwood

- Rob introduced NAPP to the group, PPG Membership has been funded by the CCG.
- Although this week was PPG Awareness week, it was agreed that promoting the PPG and trying to recruit new members is something which can be done by the group at any time. A table could be made available in the waiting room for the group who could talk to patients about joining the group.
- Rob discussed with the group how the PPG might move forward and become more autonomous but at the same time still working with the practice to improve services and promote health care for patients.
- It was agreed to feedback to Stephen (the chairman) and for the next meeting to be with just group members only to discuss a way forward and their involvement.
- DRHC will provide the venue and after the group have decided their strategy, a meeting will be arranged in approximately 3 months time (around September) with DRHC with a view to implementing and supporting the group's plans.
- Margaret asked if a GP could be made available at this meeting and DRHC will certainly try to arrange this.
- Anna confirmed that the minutes are always made available to all staff/clinicians at DRHC and matters feedback at team meetings regarding PPG requests/comments/feedback.

5) AOB – Meeting time – to be agreed/advised.