



Dear Patients,

We would like to wish you all a very



Merry Christmas and a prosperous New Year,

*From all the team at
Derby Road Health Centre*

**Christmas & New Year's Eve
Opening Times**

Christmas Eve - open 8am-4.30pm

Christmas Day - closed

Boxing Day - closed

New Year's Eve - open 8am-4:30pm

New Year's Day - closed



Find us on
Facebook

*Find us on Facebook and post
a picture of your snowman!*



Your Information Shared



PLEASE READ:

Here at Derby Road we are constantly undergoing changes due to national developments and sometimes these changes will call upon you, as the patient, to take action too.

The most important change we would like to make you aware of is the way in which your data is now being shared.

There are three systems asking your consent to be able to share your information for different reasons.

The first; **EDSM** gives you the option to choose to share your information from Derby Road with other outside healthcare services you might be currently using such as District Nurses; and also

a second option for Derby Road to obtain information from such outside healthcare services.



The second; **Care.Data Research** is a tool within the NHS that asks your consent to use your anonymous information to gather data about the current workings of the NHS and the healthcare of the nation. An example of this would be to use to your information to gather a statistic for the average waiting time for a hospital appointment for those undergoing treatment for cancer in Nottingham so that services might be then improved where necessary.

The third is the **Summary Care Record**, which you may have been made aware of if you have registered with us in the last two years. This is a brief summary of any potential ailments you may have, such as allergies and any current medication you are taking. This is not a summary of your full medical record and will be used for situations such as emergency hospital admissions and when seeing an Out of Hours GP.

What is asked of you is to take action and opt in or out of these individual data sharing systems. Our team here at Derby Road have produced a leaflet with about the three systems that will explain about what information is shared with whom and what you need to do as a patient to opt in or out of sharing.

Your Information Shared (cont.)

The leaflet is available in the surgery and on our website at www.drhc.org.uk

It is important that you read this leaflet and let

us know your preferences.

National leaflets are also available in our waiting rooms and will be sent out

to you.

For more information online, please visit <http://nottsdocs.org.uk/yourchoice/>

Patient Participation Group

Are you interested in having your say about how your surgery provides patient services?

Leave your details at reception and we will contact you with details of the next meeting

The PPG meets two to three times a year to discuss your needs and the services we provide. Patients meet with the practice manager, staff members, and one of our GPs attends the meetings whenever possible.

Repeat Prescriptions Over Xmas

Over the Christmas period we are aware that many of our patients are away from home visiting family and friends or on holiday. This is a hectic and enjoyable time of year that requires a lot of organization.

One more thing we would like to remind you to add to your list of things to do is to make sure you order your repeat medication in plenty of



time before you go away and to take into account both our holiday opening hours and any additional quantities you may need if you are away for a long period of time. We always need **two working days** notice when you order your medication. Save Christmas Eve for worrying about the turkey and not your meds!

DID YOU KNOW?

Automated Appointment System

Our automated appointment system now releases some 'next-day' appointments at 9pm. Just ring **0115 9738828** and follow the instructions.

As long as you have registered your telephone number with the surgery you will be able to check, book and cancel appointments with the GP using this system.

Step One: Make sure we have your correct phone number on file.

Step Two: Dial 0115 9738828 and select 'Option 1' for Derby Road Health Centre.

Step Three: Enter your DOB as six digits (eg. 010154)

Step Four: Enter your phone number and press the star key (eg. 07123 456789*)

Appointment Options:

Press **1** to book into the Minor Illness Clinic

Press **2** to book a GP appointment

Press **3** to book a Blood Test

Service and Clinics

BABY CLINIC

Our weekly *drop-in* Baby Clinic is now be taking place on **Wednesdays at 9.30am to 11.00am**



YMCA EXERCISE

This is a *referral* service provided by Carol Burrell from YMCA and will take place at Derby Road on **Tuesdays Afternoons**



NEW LEAF

This is a weekly *pre-bookable* service for help and advice on how to stop smoking and will take place on **Wednesdays at 2.00pm to 5.30pm**



Our Contact Details:

Derby Road Health Centre,
336 Derby Road, Lenton,
Nottingham, NG7 2DW

Tel: 0115 837 7987
www.drhc.org.uk
contact.us@drhc.org.uk



Derby Road Health Centre is the sister practice to Grange Farm Medical Centre
17a Tremayne Road, Bilborough, NG8 4HQ **Tel: 0115 8370958** **www.gfmc.org.uk**